



NOTICE TO AMERITA'S PATIENTS ABOUT A HEALTH INFORMATION INCIDENT

This notice provides notification of a recent incident that involved personal information of some patients receiving services from Amerita.

On May 1, 2024, Amerita discovered that on that day a document containing health information of some of Amerita's patients was e-mailed to recipients not authorized to receive that information. The information in that document included patient names, medical record numbers, claim numbers, dates of service, the type of services received and outstanding balance. The document did not include social security numbers, insurance identification numbers or any other information. The recipients of the e-mail were immediately instructed to delete the e-mail, the incident was addressed with the employee involved and additional training was provided to staff. While there is no indication that any of the information has been misused, out of abundance of caution, the affected patients were notified of the incident, advised to be vigilant about any phone calls requesting personal information, offered free identity theft protection services through IDX for 12 months and advised to enroll in those services as a precaution.

Protecting confidentiality of our patients' health information is of utmost importance to Amerita. If you have any questions or would like to ask whether your health information may have been involved in the incident, please call 1-800-939-4170, a dedicated call center to answer any questions about this incident. The call center is available to answer questions Monday through Friday, between 9:00 a.m. and 9:00 p.m. EST.